## TROUBLE AT THE DEPARTMENT OF VETERANS AFFAIRS

Veteran hospitalized at Spokane VA after missing heart medication, highlighting health record system's ...



By Orion Donovan-Smith THE SPOKESMAN-REVIEW

WASHINGTON - Leaders at Spokane's VA medical center filed a report warning of potentially "severe" harm to a veteran who was hospitalized with heart failure in March after a troubled

a vital medication not being renewed, the Department of Veterans Affairs confirmed.

The patient was discharged after five days at Mann-Grandstaff VA Medical Center and was "well" a month later, VA Press Secretary Terrence Hayes said

computer system contributed to Thursday. But doctors considered the incident serious enough to report it as a "sentinel event," prompting an investigation to prevent a similar occurrence in the future.

October 2020, Mann-Grandstaff and its associated clinics in Spokane, Coeur d'Alene, Wenatchee, Sandpoint and Libby, Montana, have been the pilot sites for an electronic health record system developed by Cerner Corp. in a \$16 billion effort to replace an older system still used at other VA facilities to

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WAR IN UKRAINE



Spokesman-Review reporter Eli Francovich is in Eastern Europe to cover stories with ties to Spokane. Francovich's articles will appear throughout the week. His trip was paid for largely by Spokesman-Review readers who have donated to the Community Journalism Fund and through the newspaper's Northwest Passages event series. To help support this trip and similar newsroom efforts, contributions can be made at www.spokesman.com/thanks.

# lifetime of PTSD'

Jared Malone reflects on experience in Kyiv providing humanitarian support to refugees fleeing the Russian invasion

By Eli Francovich THE SPOKESMAN-REVIEW

WARSAW, Poland - On March 28, as bombs fell on the then-besieged city of Kyiv, Jared Malone was livid and confused.

The Marine veteran turned counselor who lives in Post Falls had been talking with a family behind Russian lines near the suburb of Irpin. The family, whose daughter was sick, asked Malone and his two Ukrainian friends for help getting to the safety of western Ukraine, where Malone had been raising money and volunteering at a church. All day, Malone listened to the rumble of bombs and artillery. Reports bubbled up online that the Russians were making a move to fully surround Kyiv, cutting off Malone's southern escape route.

The three men debated what to do. Should they go and rescue the family? Should they return to the safety of western Ukraine? Malone had served two combat tours in Iraq and had the skills and experience to go into enemy territory, but should he?

"I am not here to fight a war but to help in a humanitarian capacity. I am not seeking out an enemy but rather trying my best to avoid this one. As I feel them getting closer, I have to remind myself why I am here and what my role is," he texted from Kyiv that evening. "Drawing a line of when I must leave is proving to be a problem as I am struggling to leave behind those who need help. Unfortunately,

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Jared Malone holds a 2-month-old girl who had just escaped from Mariupol, Ukraine on March 29. Malone nicknamed the girl the "Princess of Mariupol" and said she "saved me that nigh; I was struggling."

# From the ground up: **Calls growing for** a more robust, unified effort on homelessness

Local leaders seek to follow examples of other cities 'doing something right'

When a group of Spokane leaders went to Houston looking to make a short documentary about that city's system for managing homelessness, they wanted to find an encampment to film.

Encampments, after all, are the signals of our growing challenges with homelessness, from the so-

called Camp Hope along Interstate 90 to all the camps in Seattle and Los Angeles and Portland and San Francisco ...

In Houston, though, a regional metro area with more than 6 million people, it's a different picture.

"We were trying to find an encampment and we couldn't find it," said Frank Swoboda, the founder and creative director of Corner Booth Media, who was struck by how little visible homelessness he saw there.

"It's way less," he said. "They're 10 times the size of us, and it's way less. So they're doing something right."

Stories of cities that are doing something right are sources of hope for cities like ours, which has so continually fallen behind the problem – a fact that was thrust into stark relief this week by yet another communications debacle around a proposed 250bed shelter on East Trent Avenue.

But after years of stasis and insufficient action, there are efforts taking shape that are coming not

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# **MAC EXHIBIT DISPLAYS INDIGENOUS 'CANOE CULTURE' IN REAL TIME**

Volunteers from several tribes are carving two new canoes on museum grounds. Practice is open to the public on Fridays, Saturdays through Memorial Day. NW, 1

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