



# Alternative Service Concepts

Loyalty • Integrity • Flexibility • Expertise

March 28, 2017

Gerald Click  
[REDACTED]  
[REDACTED]

Re: Claimant: Gerald Click  
Our Client: City of Spokane  
Our Claim Number: P231-17-09579-01  
Date of Incident: 1/21/17

Dear Mr. Click:

As the liability claims administrators for the City of Spokane we have completed our investigation regarding your filed claim.

Based on our investigation we are willing to resolve this matter for the amount of \$1,119.03. As outlined initially in our letter to you of March 6, 2017 in the event liability was accepted our evaluation of your damage claim would be based upon our applying deductions for betterment and depreciation to parts normally subject to repair and replacement during the useful life of the loss vehicle in accordance with Washington State Law-WAC 284-30-390 (7). In that regard, we have applied a reduction for betterment/depreciation of 25% on the purchase price of the four new tires as Foothill's Lincoln Mazda indicated on the service record you provided that the undamaged tires tread life remaining was 8/32, or 75% based on our research. No other deductions for betterment/depreciation were taken on the balance of the cost of repairs.

Our settlement check for the \$1,119.03 is enclosed and this will now conclude our handling of your filed claim with the City.

Should you have any remaining questions, please do not hesitate to contact our office at (509) 625-6826

Sincerely,

ALTERNATIVE SERVICE CONCEPTS

Jim Scott  
Senior Claims Adjuster

Enclosure