



SHERIFF **BEN WOLFINGER**

SHERIFF KOOTENAI COUNTY



UNDERSHERIFF **DAN MATTOS**

Media Release **December 10, 2014** **Credit/Debit Card Text Message Scam**

Within the last week, many citizens of Kootenai County have received text messages on their cell phones stating the following:

“(Community Bank)

24HRS ALERT

Your Visa/Check Card is locked. ***Please call VISA Card Services line 208-908-0253.”

When the above number is called, you will be directed to an automatic voice system that will ask you to press one to reactivate your card. After pressing one, you will be asked to enter your VISA card number so it can be reactivated.

This is a scam to steal your VISA card number, please do not enter any information.

If you receive a telephone call or text message regarding any of your credit/debit cards, do not call the telephone number they are asking you to call. To verify if there is an issue with any of your credit/debit cards, call the service telephone number listed on the back of your card or the issuing financial institution.

If in doubt on any telephone call, text message, email or letter you receive, please call your local law enforcement agency.

Ben Wolfinger, Sheriff
By: Gary Shults, Community Service Officer