

Coeur d'Alene Police Department Facebook page – 11.17.14

When citizens contact the Police Department and express their appreciation for a job well done by our officers, and staff we are grateful for the recognition given to our employees, and would like to share it with all of you. Here is a letter from a couple who reside in the Tri-Cities:

11 November 2014

To all Staff:

We would like to take this opportunity to thank everyone at your police department for the wonderful help we received on our recent trip to Coeur d'Alene.

In August, we were in CDA for a week's vacation. On our second day there, August 10th, we were involved in a hit-and-run accident while parked on the side of the road. Officer Haug responded to our call, and, with the aide of a witness and Officer Mortensen, was soon able to apprehend the other driver. We were contacted by Officer Haug right away to let us know that they had her in custody. Sgt. TenEyke had also been in contact with us, at that time, regarding our report.

When we returned home to the Tri Cities, we found that we were unable to download a copy of the Vehicle Collision Report from online, so we called your department and talked with Liz Foster in Records. She was very pleasant and said she would email us a copy of the report. We were thinking it would take a couple of days, but we received her email within 2 hours! That made things much easier for dealing with the insurance companies.

We would just like to thank everyone—from the Dispatcher who so promptly sent us a responding officer, through all those involved in this process—for your service and extremely helpful communications. While it isn't a situation we would want to repeat, we're grateful to have been the recipients of your professional aid.