

800 W. Fifth Avenue
Spokane, WA 99204
509.473.5800

RockwoodHealthSystem.com

December 16, 2013

Dear Councilman Stuckart, Councilman Snyder and Councilwoman Waldref:

We are in receipt of your correspondence of November 26. Providing quality care for patients is a responsibility Deaconess and Valley Hospitals take very seriously. We are wholly committed to practices that support the delivery of safe, quality care. It is our highest priority.

Quality is on the agenda at every meeting of our Board of Trustees and medical staff leadership. Trustees and physicians review reports on quality of care metrics at our hospitals to ensure we are meeting or exceeding nationally established guidelines.

The Joint Commission has accredited the care at both of our hospitals as meeting national standards for quality. Such accreditation is earned through regular, thorough reviews of our practices and outcomes. Additional accolades for our quality include Certified Chest Pain Center, Accredited Primary Stroke Center, Accredited Knee and Hip Replacement Center, ACS Commission on Cancer Certified with Commendation and Bariatric Center of Excellence.

We are proud of the quality of care patients receive through the commitment of our medical staff, nurses, and all of our employees. Our priority has always been – and will always be – to provide high-quality care for patients.

Thank you for taking time to share your interest and learn more about our hospitals.

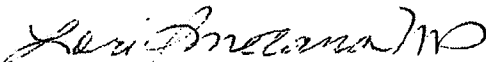
Sincerely,



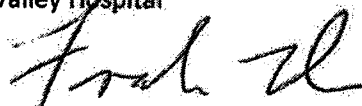
Rod Schumacher
Interim Chief Executive Officer
Deaconess Hospital



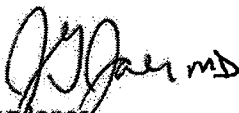
Tim Moran
Chief Executive Officer
Valley Hospital



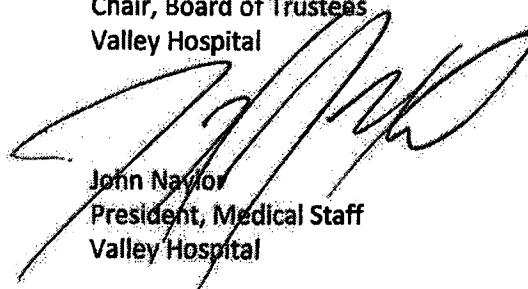
Lori Smetana
Chair, Board of Trustees
Deaconess Hospital



Frank Tombari
Chair, Board of Trustees
Valley Hospital



Greg Jones
President, Medical Staff
Deaconess Hospital



John Naylor
President, Medical Staff
Valley Hospital

Cc: David Condon, Mayor of Spokane
Tom Towey, Mayor of Spokane Valley