

HIS VIEW: Resignation is in business' best interest

By Henry Johnston

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Johnston

I've been spending some time thinking about my time as a columnist and the stances I have taken in this space. I've probably been a harsher critic of some things than I maybe needed to be and have written some opinions that were maybe unpopular.

My last column was recently the source of a customer service complaint to my district franchise manager. My column was only related to my store in that it was about the minimum wage and I certainly didn't think it was necessarily offensive enough to generate a complaint to the home office.

But then again, everyone defines offensive in a different way. I understand and respect that, and it certainly has not been my intention to offend anyone.

So what do I do?

When I took this position, I knew there would be a fine line between what I write in this column and the way it would affect the business I manage. I want to make it perfectly clear that I stand by all I have written during my time as a columnist for this paper and I will certainly continue to do so.

However, I am charged with the duty of acting in the best interests of the business I've been entrusted to manage. My store owner relies on me to maintain a proper inventory, ensure quality customer service and an overall successful business.

That duty also requires that I give up writing this column.

The decision is strictly my own and it has not been mandated from my boss or anyone within our franchise organization. Although there is no policy prohibiting me from continuing to write, I believe that it's in the best interest of my store to pass the torch to someone else.

I sincerely thank those of you who have appreciated my contributions, and for the Daily News editorial board for giving me the opportunity to express my opinions over the past 18 months. It has been a great experience and I wish everyone a Merry Christmas and a very happy New Year.

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